

RETURN POLICY AND WARRANTY INFORMATION



RETAIL STORES

All merchandise may be returned either to a store or by mail within **30 days** of receiving it.

Merchandise must be returned unworn, with original packaging, price tags attached and accompanied by the purchase receipt.

All returns will be refunded in the form of credit back on credit card, store credit, or exchange.

Customized items may not be returned for any reason other than a manufacturer defect.

WARRANTIES FROM DATE OF PURCHASE ARE AS FOLLOWS:

Footwear	60 days
Gloves	30 days
Bags	60 days
Shin guards	60 days
Balls	1 year
Apparel	30 days
All other products	30 days

Products returned after the warranties will be given store credit only.

Returned footwear within 30 days will be given a % of the value in store credit. Manager's discretion.

Clearance shoes can't be returned for any reason.

THE FOLLOWING ARE NOT CONSIDERED RETURNABLE OR A MANUFACTURER'S DEFECT

- Worn out toes, cleats and soles on shoes
- Damage from forcing heel into rear of shoe
- Improper care (dry rotting, mildew, etc.)
- Tongues that have been ripped or have been pulled out
- Clothing damaged from improper laundering
- Worn insoles
- Stripped threads in removable cleated soles
- Worn palms on goalkeeper gloves
- Manufacturer's logos on merchandising coming off
- Any cosmetic related issue that does not affect the performance of the item
- Any other reason may be determined by the manufacturer from time to time.

RETURN ADDRESS

Lloyd's Soccer
462 Wando Park Blvd, Mt. Pleasant, SC 29464